

## Procedure to Recover Better Impact Username and Password

Go to the Better Impact login page at: <https://app.betterimpact.com/Login/Login>

Click "Forgot your username or password?"

https://app.betterimpact.com/Login/Login

# myImpactPage.com

## MyImpactPage.com - Login

### Login

Username ™ Usernames are not case sensitive.

Password ™ Passwords are case sensitive.

[Forgot your username or password?](#)

### Privacy Policy

Information contained here is only visible to you and the specific organization(s) with which you are associated. It will neither be disclosed to any other party nor used for any other purpose. [Click here to view the complete MyImpactPage.com privacy policy.](#)

### Search

Search for an organization. Common search terms include city, town, or county.

Keyword ™

Optional: Restrict my Search to Organizations

- Recruiting volunteers to assist directly with COVID-19 related needs.
- Recruiting virtual volunteers who can work online from their homes.
- That do not have any roles available currently but are looking for volunteers to preregister now, to begin helping them once COVID-19 is under control.

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Click "I forgot my username"

Enter your email address in the box

Click the box next to "I'm not a robot"

Click "Send Email"

This will generate an email from Better Impact that contains your username.

The screenshot shows a web browser window with the URL <https://app.betterimpact.com/Login/PasswordResetStepOne?returnUrl=%2FLogin%2FLog>. The page title is "myImpactPage.com" and the main heading is "MyImpactPage.com - Password Reset".

The "Password Reset" section contains the following elements:

- A heading "Password Reset" in a grey bar.
- Text: "Please select an option to begin your password reset process."
- Two radio button options:
  - I forgot my password
  - I forgot my username
- An input field labeled "Enter your email address" with a red arrow pointing to it.
- A reCAPTCHA widget with the text "I'm not a robot" and a red arrow pointing to the checkbox.
- A grey "Send Email" button with a red arrow pointing to it.
- A link: [Back to Login Page](#)

The footer contains the myImpactPage.com logo and the text "Powered By BETTER IMPACT".

When you receive the email with your username, return to the Better Impact login page at:

<https://app.betterimpact.com/Login/Login>

Click “I forgot my password”

Enter the username you just received in the email from Better Impact

Click the box next to “I’m not a robot”

Click “Send Email”

This will generate an email from Better Impact with a temporary password so you can access your account. You will need to change your password after logging in with the temporary password.

The screenshot shows a web browser window with the URL <https://app.betterimpact.com/Login/PasswordResetStepOne?returnUrl=%2FLogin%2FLogin>. The page title is "MyImpactPage.com - Password Reset". The main heading is "Password Reset". Below the heading, there is a form with the following elements:

- A radio button selected for "I forgot my password".
- A text input field labeled "Enter your username" with a red arrow pointing to it.
- A radio button for "I forgot my username".
- A checkbox for "I'm not a robot" with a red arrow pointing to it, next to a reCAPTCHA logo.
- A "Send Email" button with a red arrow pointing to it.
- A link for "Back to Login Page" with a red arrow pointing to it.

The footer of the page includes the text "myImpactPage.com" and "Powered By BETTER IMPACT".